

NTT America Colocation

THE BEST OF BOTH WORLDS

WHY COLOCATION?

- Facilities cost management & investment control
- Preserve full IT control & visibility
- Data center redundancy & disaster recovery
- Supplement in-house Data Center capabilities

NTT AMERICA BENEFITS

- Superior performance and availability
- Global Data Center footprint
- State of the art security and data protection
- SSAE 16/ISAE 3402 Type II Certification

DATA CENTER LOCATIONS

- United States: California, Virginia, New York
- South America: Brazil
- Europe: Germany, UK, Spain, France
- Asia Pacific: South Korea, China, Japan, Taiwan, Vietnam, Thailand, Philippines, Malaysia, Singapore, Indonesia, India, Australia

Your equipment and management - our world class Data Centers

Whether it's a need for facilities cost management and investment control, a desire to augment your IT services without expanding your current data center, or a desire to focus in-house IT staff on business-essential services, colocating your equipment at NTT America's Premier Data Centers gives you the most advanced and conditioned facilities with state-of-the-art security, safety, performance and reliability.

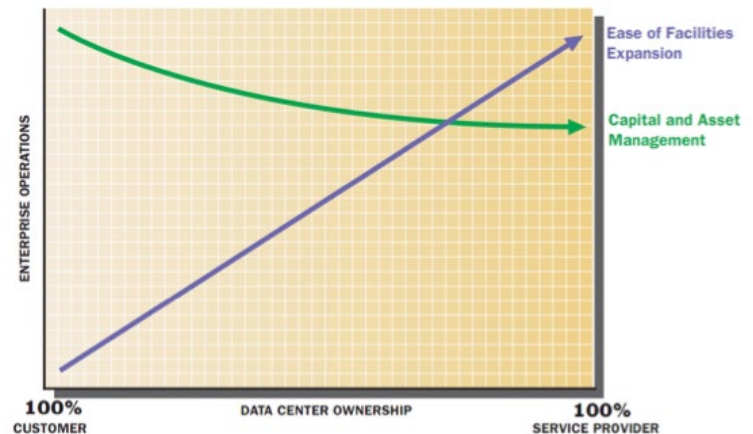
DEDICATED TO PERFORMANCE

All NTT America Premier Data centers are engineered with carrier class uninterruptible and backup power. Fully redundant power supplies connect to multiple power feeds. Advanced cooling and humidity controls provide continuous environmental controls. Around the clock monitoring ensures that all systems are fully operational. Our Data Centers are connected directly to our industry - leading IPv6-compliant, Tier-one, global IP network backbone, all via multiple and diverse physical and logical network paths, ensuring that your IT systems and applications provide the high performance and response time that your users require.

TAILORED TO YOUR REQUIREMENTS

NTT America offers several standard service options to meet your Colocation needs. We are also flexible and can accommodate the customization demanded by today's enterprises. Our Sales and Solutions Engineering staff are available to work with you to assess your specific business and technical requirements, and to propose a service for your performance and availability needs.

NTT AMERICA COLOCATION SERVICES



REMOTE HANDS SERVICES

Extending the value of core Colocation Services, we also offer optional resources within our Data Centers to augment your internal IT staff and skills. Available through Remote Hands Services, these experienced staff members provide you with on-site expertise to troubleshoot and maintain your collocated systems on an as needed basis. You may utilize this service to complement your staff for responsive, on-the-spot, handling of operational requirements of your systems. Virtual Hands services include:

- Installing or removing cabling and equipment
- Reporting status of equipment indicators (LEDs/LCDs)
- Typing customer-provided console commands
- Soft-booting equipment
- Labeling equipment and/or cables
- Changing pre-labeled, pre-ejected media
- Verifying cable integrity

FACILITY SECURITY

NTT America data centers are staffed 24x7x365. With bullet proof glass, biometric hand scans, controlled man-traps, and digitally recorded closed circuit video monitoring, NTT America's physical security for its data centers is unrivaled. A fire suppression system works in collaboration with heat and smoke detection systems and a continuous air sampling system.

Your IT operations and services are protected by multiple layers of defenses in our data centers — ensuring that your business is never compromised.

INDUSTRY CERTIFICATIONS

Each premier NTT America data center is compliant with SSAE 16 and ISAE 3402 audit standards (formerly SAS 70) and the SOC 3 SysTrust® for Service Organizations Seal of Assurance. These certifications are governed by industry and government regulations, and speak to critical aspects of our data centers – physical access, network and IP backbone access, system availability, customer provisioning and problem management. Our certification status is regularly audited and validated by Ernst & Young, giving you additional and independently verified assurance that your IT operations are secure with us.

SERVICE LEVEL COMMITMENT

While NTT America designs resiliency and robustness into every platform it offers, on occasion components will wear out. To help mitigate the effects of such an event, NTT America offers a stringent hardware SLA that guarantees your server will be up and operational within 90 minutes

Key Features

Standard cabinets & cages
Custom and private cages & suites
120 & 280 volt single & three phase power (20, 30, 50 Amps)
Burstable bandwidth & variable speed options (1 Mbps - 1 Gbps)
Redundant network connectivity
Hot Standby Router Protocol (HSRP) gateway redundancy
Multiple cross connect options (POTS, T1, T3, OCn, Fiber)
Remote Power Cycling (RPC)
Virtual Hands Services
Continuous monitoring

of detection of a failed component. All components, from processors to power supplies, are covered.

Additionally, our data centers are engineered to preserve the most reliable connectivity and capacity to the Internet. Our customers are assured of the following performance:

- The NTT America IP Network is free of network outages 100% of the time
- Packet loss will not exceed 0.1%
- Latency will not exceed 50 milliseconds for the North American Network, 90 milliseconds for the Trans-Atlantic Network and 130 milliseconds or less for the Trans-Pacific Network

MOVING FORWARD

Contact us today to learn more about how NTT America's Colocation services can help you manage costs, better leverage your IT resources and provide new services without losing control and visibility.



CONTACT US TODAY TO GET STARTED:

Dial: 1-888-341-7867
 Email: hosting@ntta.com
 Click: www.us.ntt.com



NTT America