

# World-Class Security Services

## NTT AMERICA MANAGED SECURITY

### WHY MANAGED SECURITY SERVICES?

- Cost management and investment control
- Operations scalability
- Rapid deployment
- Access to certified security experts
- Focus IT resources to core business needs

### NTT AMERICA BENEFITS

- Superior performance and availability
- Preserve full IT control and visibility
- Flexible service options
- Cost-effective services
- Dedicated expertise in security devices
- The Breadth of NTT America Security Services
- Single point of responsibility
- SSAE-16/IASE-3402 Certification

### DATA CENTER LOCATIONS

**United States:** San Jose, CA; Sterling, VA; New York, NY; Ashburn, VA

**South America:** Brazil

**Europe:** Germany, UK, Spain, France

**Asia Pacific:** South Korea, China, Japan, Taiwan, Vietnam, Thailand, Philippines, Malaysia, Singapore, Indonesia, India, Australia

**State of the art managed security solutions, tailored for your business**

With increasingly sophisticated security threats coming from all directions, it is paramount to keep pace with technological advances to counter and stay ahead of malicious influences intent on disrupting your business. The foremost challenge for any IT manager is to achieve and maintain effective levels of information security, within budget, utilizing the most current industry-available capabilities.

### MANAGED SECURITY SERVICES

Enterprise security continues to grow in complexity and cost, demanding an ever-increasing share of IT resources to administer. At the same time, the financial and legal consequences associated with inadequate security protection and reporting continue to rise. In addition to the direct effects of a security incident such as critical data loss, downtime, lost orders or missing inventory, there are indirect and intangible costs. These can include negative public relations, customer dissatisfaction, loss of market credibility and regulatory non-compliance to name but a few.

NTT America's Managed Security Services provide the administrative control, data protection, reporting and cost mitigation needed while at the same time increasing the sophistication, scalability and flexibility of the customer's security.

### A RANGE OF OPTIONS

NTT America offers a wide range of managed security capabilities that provide cost-effective protection for the customer's hosting environment, as well as ensuring the safety, privacy and operational continuity their business models demand. The NTT America Managed Security portfolio includes multiple firewalls and Intrusion Detection and Intrusion Prevention Service (IDS/IPS) packages based on IBM Proventia, Check Point, and Cisco platforms. NTT America offers end-to-end management, including installation, configuration, management, and monitoring.

The managed firewall services utilize stateful inspection technology, which intercepts packets at the network level for state and context information before passing or blocking.

The IDS/IPS services utilize a continuously updated database of known attack patterns. Dedicated appliances deployed in the network search for the signatures of these threats and constantly report back giving the customer a full view of their security status. The IPS option intercepts threats before they can affect the customer's applications.

NTTA also offers managed DDoS Mitigation Services to intercept and filter out denial of service-related traffic in the global network before it reaches your servers, until the attack subsides.

The NTT America Managed Security portfolio is flexible enough to offer anything from a basic configuration to solutions for mission-critical applications requiring high availability.

## CUSTOMER PORTAL

The NTT America security portal offers the customer a real time view of their security status. Customers can "drill down" to access:

- Real time status of devices and Security level
- Real time analysis including data mining, event correlation and threat modeling
- Notification of critical and emergency level alerts
- Coordinated event and trouble ticket tracking, and change request monitoring
- Management of installation, configuration and certification of security devices and services
- Access to logs, scanning sweeps, firewall statistics and other monthly reports

## SECURITY OPERATIONS CENTER

The NTT America Security Operations Center has a highly skilled, dedicated security support team, redundant in-band and out-of-band connectivity to managed assets, and is available around the clock. Services offered are:

- Telephone access to technical experts 24/7
- Access to the support portal
- Online incident submission and tracking
- Notification of new and emerging security threats
- Multiple designated customer contacts

Customized management plans are available for customers with more demanding service level requirements.

## Key Features

Real time monitoring of security posture through the NTT America security portal

Full configuration management and back-up

24 x 7 emergency and technical support

A range of managed firewall and IDS/IPS services

Packet level inspection and state/context monitoring

Continuously updated threat signature and policy deviation monitoring

Anti-spam and Anti-virus

Content monitoring and filtering

Concurrent in-band and out-of-band management connections

Managed DDoS Mitigation

## SERVICE LEVEL COMMITMENT

Service Level Commitment Standing behind its world class Managed Security offerings, NTT America offers a Service Level Commitment that covers:

- Security Operations Center engineered for 99.93% availability
- Firewall outage notification within 15 minutes
- Change request completion for standard policy changes within 24 hours and emergency policy changes within 12 hours

Credits against monthly fees are applied in the unlikely event of under- performance.

## MOVING FORWARD

Contact us today to learn how NTT America's Managed Security Solutions can provide a cost-effective solution to protect your business from ever-present, pervasive, and evolving security threats.



Microsoft Partner  
Gold Hosting

## CONTACT US TODAY TO GET STARTED:

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Email: hosting@ntta.com  
Click: www.us.ntt.com



NTT America