

Core Monitoring

NTT AMERICA MONITORING SERVICES

KEY COMPONENTS OF CORE MONITORING

CORE ELEMENTS

- ICMP
- TCP Port
- Additional port monitoring
- Hardware

SERVER VITAL SIGNS*

- CPU load and utilization
- Disk I/O
- Disk Utilization
- Interface bandwidth
- Memory utilization
- Remote Process Monitoring

FIREWALL VITAL SIGNS*

- Interface bandwidth
- Packets monitoring

Constantly monitoring the core elements of your solution

Monitoring the status of your IT infrastructure is a fundamental tool in ensuring maximum uptime and identifying and addressing problems in the shortest time possible.

Recognizing this NTT America delivers a comprehensive set of monitoring tools as standard to all its Dedicated Hosting customers.

A real-time view of status of the customer solution is available through the NTT America Customer Portal.

KEY AREAS

NTT America's Core Monitoring capabilities address three areas:

Core Elements – covering the key elements associated with hardware, and internet protocols

Server Vital Signs – key performance indicators associated with the OS running on the servers. This is available for Linux, Windows and Solaris

Firewall Vital Signs – monitoring the vital signs of the security solution (in addition to the advanced reporting available with Managed Security)

CUSTOMER PORTAL

NTT America's Customer Portal delivers an integrated experience with unprecedented detail in an easy to use interface.

As well as monitoring the health of their solution, customers can also access the trouble ticket system, review the components of their solution, monitor the status of open orders, and access billing and contractual information.

MOVING FORWARD

Contact us today to learn more about how NTT America's Monitoring Services can help you manage and maintain your IT infrastructure, and free up your in-house staff to focus on core business applications and services.



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CONTACT US TODAY TO GET STARTED:

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NTT America